

Administered by Zenith American Solutions 1-800-757-0071

Beginning July 1, 2020 your Alaska Public Employees Local 71 FSA/HRA benefit has exciting new changes!

Designed with <u>YOU</u> in mind! The new features for the FSA/HRA are integrated into the online portal and mobile application; each provide easy to use navigation features with a more personalized experience. You have access to information 24/7 with the ability to view balances and transaction history. You can easily upload documents to substantiate claims and request reimbursement. You also have the option to self-enroll in direct deposit for paper reimbursement requests.



Zenith's Customer Service Team will be available to assist you with questions and information regarding the transition. You can reach us at 1-800-757-0071 Option 2.

System Enhancements and New Features available July 1, 2020:

You will have access to powerful self-service capabilities online and on the mobile app:

- Easier to use and a more personalized experience
- 24/7 access to your FSA/HRA account online or on the mobile app
- New feature allows you to self-enroll in text notifications for real time alerts
- New feature allows you to use an integrated shopping tool to purchase qualified supplies
- New feature allows you to self enroll in direct deposit reimbursements
- Easily upload supporting receipt documentation online or snap a picture on the mobile app
- Improved explanation of benefits for paper claim reimbursment
- Educational videos and resources available online

Specific Website and Mobile App Login Information as of July 1, 2020:

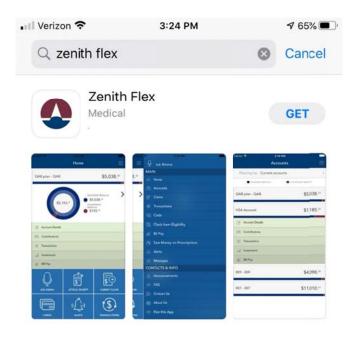
• Website: <u>www.zenithflex.com</u>

Registration ID: Select Employer Name from the dropdown Employer Name: Enter "Public Employees Local 71 Trust"

Your ID: Your Social Security Number

• Mobile App: on both Apple and Android is **Zenith Flex** (look for the app shown in the image below)

This application uses the same login information as the website Registration ID: Select Employer Name from the dropdown Employer Name: Enter "Public Employees Local 71 Trust" Your ID: Your Social Security Number



1-800-757-0071 Option 2